

Make your busID a little more you

Express your individuality with our busID designs.

Pick from one of six unique designs below to be on the front of your busID.



Brighton Stamps ☐



Galactic Bus ☐



Pawsome ☐



Game on ☐



Stickers ☐



Rainbows ☐

Please complete both sides of this form and attach a photo before handing it to one of the team at our Travel Hub in Brighton or Travel Desk in Hove. Alternatively, you can post your application to Travel Desk, 43 Conway Street, Hove, BN3 3LT.

Safe and secure

Your busID is registered with us. So if you lose the card we will replace it (there is an administrative fee), and any remaining travel will be transferred to the replacement card. Our tickets are designed to be used over consecutive days so the sooner you advise us that a card is lost, the sooner we can replace it, protecting your existing travel period.

Terms and conditions

- busID cards are valid for 3 periods - expiring on the young person's 10th and 15th birthdays, when the photo will need to be updated. and finally, until 31st August following a young person's 18th birthday.
- We may ask for further proof of age when we issue the card or at any time before the card expires.
- Lost, stolen or damaged cards can be replaced for an administration fee.
- busID single and citySAVER tickets are not valid on night services and you will need to purchase a busID networkSAVER for these services.
- All tickets purchased for a busID card must be completely used before the card expires or they will cease to be valid.
- busID cards must only be used by the person named/ pictured on the card. Cards found being used by a person other than the person named/ pictured are likely to be withdrawn and may be withheld until a penalty fare of up to £50 is paid.
- If the card is deliberately defaced in any way the card is liable to be withdrawn and will need to be replaced. The same charge will apply as a lost card.
- Additional charges will be applied if a busID card is used beyond its expiry date and any product will be lost and no refund given.
- During busier periods your card will be posted to you as soon as possible.
- We cannot be responsible for items lost if sending applications by post.
- We reserve the right to refuse or cancel membership of the scheme.

Up to 50% discount*

Great deals for young people



Your travel, your app, your way

Got places to be? We've got you covered.

Young people in Brighton & Hove, aged 5-18 can unlock discounted travel across the city.

Download our app, explore the young people discounts and you're ready to go:

- ✓ Buy tickets in seconds
- ✓ See exactly where your bus is
- ✓ No cash, no fuss

Its travel made easy, whether it's school, college, or meeting friends.

Find out more information at:
buses.co.uk/child

No smart phone, no problem!

Pop into our Travel Hub or fill out the application on this leaflet to get a free busID. You can load SAVER tickets onto it before you travel, making it easy to pay for your journey without carrying cash.

From April 2026
*When compared to some adult fares.

How to buy tickets with busID

Mobile App

The fastest way to purchase tickets is on our app. Then simply scan the QR code when boarding.

A valid in-app verification, busID card or age verification is required when purchasing and travelling with a child ticket.



Website

Purchase or top up tickets from our website smartbuses.co.uk. To activate a ticket on a busID card, place the card on the reader on the ticket machine and wait for the beep.



Buy tickets on the bus

Show the Driver your identification (e.g. busID) when boarding. You can pay with cash or contactless. For more information regarding ticket prices and purchasing please head to our website:
buses.co.uk/child



Buy/top up tickets at our hub

Brighton Travel Hub 27 North Street, Brighton, BN1 1EB or Travel Desk 43 Conway Street, Hove, BN3 3LT

Visit our website for ways to pay and additional savings like siblingSAVER

busID application form

PLEASE USE BLOCK LETTERS

First name

Last name

Phone no.

Date of birth

Address

Town

County

Postcode

Email*

*Please enter a unique email address that has not already been assigned to an existing key card account.

Passport sized photo attached (30mm x 40mm) ☐ (Tick box)

Have you had a busID card before? Yes ☐ No ☐

Existing card number (last 8 digits)

Verification included: Birth certificate ☐ Passport ☐

Driving Licence ☐ Other ☐

Please sign below that you have read the terms and conditions for using the busID card