

Carers Card, Compass Card and I-Go Card - Terms and Conditions

Thank you for choosing to travel by Brighton & Hove Buses. The following terms and conditions are applicable to all participants of the discounted travel scheme for Carers' Card, Compass Card and I-Go Card holders, which entitles you to Student key card and mobile app prices.

You can now purchase student tickets via your mobile or Key card account that has been registered in your name.

Please ensure, when using a Brighton & Hove bus, you are always carrying the following with you in case a company official requests it.

- **Brighton & Hove Buses Photo ID card - supplied to you by the company when you applied**
- **Either your Carers Card, Compass Card or I-Go Leisure Card – whichever card applies to you.**

Please note if you cannot supply or present your Brighton & Hove Buses photo ID card or one of the other requested cards above your account may be blocked pending your ID being shown at a later date. There will also be an administration charge to reopen the account.

Please note that we regularly audit student accounts to confirm that only registered students or the registered Carers Card, Compass Card or I-Go Card holders are using these tickets.

You may receive an email asking for proof of your entitlement status; this should be provided by the date requested, either by sending a copy of your valid registration card by return to the email or by taking it to 1 Stop Travel, North Street, Brighton.

The ID card must be:

- 1. Either the Carers Card, Compass Card or I-Go Leisure Card.**
- 2. A copy also of photo ID**

The Student key cards are not transferable; cards found being used by a third party are liable to being withdrawn and a penalty fare applied to the account.