Student Verification Brighton Hove Buses

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To start the process, tap on the ticket you want to get verified for.



An option to get verified will then appear on your screen. Tap "Get Verified" to continue.



Firstly you will need to add a photo. Tap "Upload Selfie" to proceed.



Next you will see instructions on what photos are acceptable. Please read this, and when you're ready hit "Next" to continue.



Please review the images to see what is acceptable. Once ready, you can either take a photo using your camera or you can choose an existing photo (if it meets the requirements) from you library.



Allow your phone to access your camera or photos as applicable.



Take a selfie (if using this option), and then select "Use Photo". If you're not happy, tap the "Retake" option to try again.



Size your face within the photo area and tap "Choose".



Once completed, move to the next step. Now hit "Send e-mail".



Go to your e-mails and open the one from Brighton & Hove buses. Tap "upload your supporting ID" to continue.



Review the documents that we will accept and then tap "Select an option".



Choose the document option from the list.



Select how to capture the image – Either by using an existing photo, taking a new one, or choosing an existing file.



Once you have chosen your file and are happy with it, tap "Upload".



Perform a final review of the documents and when happy, tap "Submit".



You'll receive e-mail confirmation that your verification has been approved.

Keep an eye on your e-mails. Once you've received confirmation that you've been approved you are ready to activate your ticket.

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Return to your tickets in the app. The ticket is now showing "Activate to travel" To proceed tap the ticket.



When you are ready to travel, tap "Activate Ticket".



If you are sure, tap "Activate".



Your ticket is now displayed and ready to use.